

The Predatory Society: Deception in the American Marketplace

Paul Blumberg



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Who knows more about a business's shady practices than the people who work there? In this pioneering study, Paul Blumberg examines a wide variety of evidence, including over 600 accounts written by workers who disclose in elaborate detail the deceptions their employers practiced on the public. Employed in a wide variety of business enterprises--supermarkets, restaurants, fish markets, department stores, gas stations, drug stores, pet stores, and many more--these workers pull back the curtain and reveal the hidden recesses of the American marketplace.

Blumberg documents these deceptions in numerous vivid stories, providing readers with a trenchant handbook on survival in America. He tells of stores that routinely mark prices up before a sale; gas stations that sell regular gas as high test; auto mechanics who spray-paint customers' old car parts and then charge them for new parts (in one gas stations, the workers claimed that the mechanic's best tool was his paint can); and pharmacists who sell generic drugs and charge name-brand prices.

But equally important, he provides an insightful analysis of why deception pervades the American marketplace. Though at times amusing, *The Predatory Society* is also frequently disturbing for what it says about private capitalism: how dishonesty is all but built into the American marketplace, and how this dishonesty has potentially disastrous effects on trust and community in our society.

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